

# Are you preparing for remedial earthworks to be done on your property?



As you will no doubt be aware, the floods on 27 January and Cyclone Gabrielle on 14 February this year have caused significant issues across our water and wastewater networks. It has also caused many issues on private properties which may require remedial earthworks. If remedial work is required for your flood and storm damaged property and is in close proximity to our assets, please keep us updated with your plans for repair.

If we need to undertake further repairs to assets on or near your property we will be in touch to discuss our plans for repairs with you and coordinate with other parties where appropriate.

Land remediation may need consent from Auckland Council as part of the repair planning process. Additionally, when working over or near to one of Watercare's assets you are required to apply for 'Works Over' permit. To enable remediation to move ahead promptly we want to help you by fast tracking the process for you once you have completed a works over permit application on our website. When you are completing the permit application, please add 'flood recovery' in the **Reference Name** description field so that we can ensure that we correctly identify your application and put it through the fast-track process. Once you have completed the application, please advise us at [floodrecovery@water.co.nz](mailto:floodrecovery@water.co.nz)

## What to know before you start

- If you plan to dig or build near our assets (pipes or manholes) you must check whether you need our approval to start work.  
[Check if there are Watercare assets by your site here](#)
- Most retaining walls require a consent, so please also check this.
- When completing the application please add "flood recovery" in the Reference Name so that we can fast track the process.
- Your application must contain the following;
  1. All drawings must be to scale.
  2. Proper and accurate structural details.
  3. Detailed construction methodologies are essential.
  4. A list of protection measures of our assets.

Full details and application link for the works over process can be found on our [website](#).